



WildPass Terms and Conditions

WildPass Membership, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

WildPass Application & Membership

- WildPass Membership applied online is valid from the date of application.
- Applicants for WildPass Membership are required to submit their first and last name, 6-digit Singapore postal code of their residential address, date of birth and a valid email address on www.wrs.com.sg/wildpass.
- Applicants are required to provide consent to receiving WRS marketing communications and agree to WRS [terms & conditions](#) and [privacy policy](#).
- An electronic membership card ("e-card") will be emailed to the applicant's email address upon a successful online application. No physical membership card will be issued for a WildPass membership.
- The WildPass electronic membership card is personal to the registered member(s) and is not transferable. Only the named person reflected on the electronic membership card may enjoy the membership benefits.
- WRS reserves the right to reject an application, and to suspend or terminate a membership without liability or refund, if any of the conditions of the membership are not complied with or if any benefits are abused.
- The membership programmes, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of WRS. In the event of a dispute, the decision of WRS will be final.

10% Discount off at retail outlets and DigiPhoto

- Valid at retail outlets and souvenir photography merchandise, except for kiosks at Jurong Bird Park, Night Safari, River Safari and Singapore Zoo.
 - Discount is valid for regular priced merchandise.
 - Discount is valid for use:
 - Jurong Bird Park, River Safari and Singapore Zoo: Mondays to Fridays, excluding Saturdays, Sundays and public holiday.
 - Night Safari: Sundays to Thursdays, excluding Fridays, Saturdays, eve of and on public holidays
 - Discount is not valid with other promotions, discounts and/or online purchases.
 - Members must present their electronic membership card at point of purchase to enjoy WildPass benefits and discounts. Verification of age or identity may be requested by WRS at the time of purchase.
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10% Discount off at selected F&B outlets

- Valid at selected F&B outlets at Jurong Bird Park, Night Safari, River Safari and Singapore Zoo:

Wildlife Parks	F&B Outlets
Singapore Zoo	Ah Meng Restaurant, Ah Meng Kitchen, Ah Meng Bistro, Kidzworld Café, Selected Kiosks, Chawang Bistro, Inuka Café, Ben & Jerry's, Wild Mart
River Safari	Mama Panda Kitchen
Jurong Bird Park	Hawk Café, Treetops Café, Birdz of Play Ben & Jerry's, Waterfall Café
Night Safari	Ulu Ulu Safari Restaurant, Ben & Jerry's, Mandai Mart

- Discount is valid for use:
 - Jurong Bird Park, River Safari and Singapore Zoo: Mondays to Fridays, excluding Saturdays, Sundays and public holiday.
 - Night Safari: Sundays to Thursdays, excluding Fridays, Saturdays, eve of and on public holidays
- Discount is not valid with other promotions, discounts and/or online purchases.
- Members must present their electronic membership card at point of purchase to enjoy WildPass benefits and discounts. Verification of age or identity may be requested by WRS at the time of purchase.

10% Discount off Wildlife Tours

- Valid for selected wildlife Tours at Jurong Bird Park, Night Safari, River Safari and Singapore Zoo:

Wildlife Parks	Wildlife Tours
Singapore Zoo	Private Chartered Buggy Tour
River Safari	River Discovery Tour
Jurong Bird Park	Bird's Eye Tour, Private Chartered Buggy Tour
Night Safari	Safari Adventure Tour

- Discount is valid for booking wildlife tours dates:
 - Jurong Bird Park, River Safari and Singapore Zoo: Mondays to Fridays, excluding Saturdays, Sundays and public holiday.
 - Night Safari: Sundays to Thursdays, excluding Fridays, Saturdays, eve of and on public holidays
- Discount is valid for booking via email to tours.zoo@wrs.com.sg.
- Discount is not valid with other promotions, discounts and/or online purchases.
- Wildlife Tours are subjected to booking availability at time of booking.
- Members must present their electronic membership card at point of purchase on actual day of tour to enjoy WildPass discounts. Verification of age or identity may be requested by WRS at the time of purchase.



General Terms & Conditions

- WRS Group may take photographs/recordings of any park visitor, and use any photographs, recordings or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS's commercial advertising, promotion and/or marketing, without prior approval or compensation.
 - In the event of dispute, WRS electronic records shall prevail.
 - The Management of Wildlife Reserves Singapore Group reserves the right to amend the governing terms and conditions without prior notice.
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