

Terms and Conditions

Sustainability 2018 – Fight the Deadliest Monster

“1 Child Enters Free with Every Full Paying Adult” Promotion

This ticket, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for single-park same day admission into Singapore Zoo, River Safari and Jurong Bird Park only, from 1 - 31 Oct 2018 (both dates inclusive).
- Purchases made on-site are valid for same day admission only.
- Valid for Singaporeans, PRs and FIN holders only (“Local Resident”).
- Promotion is valid for Adult and Child:
 - Child is defined as a local resident aged 3 to 12 years old.
 - Senior Citizens’ admission price does not apply as a full paying Adult
- Promotion is not valid with other discounts or promotions.
- Applicable for on-site and online purchases.
- Promotion is not valid for tour groups, travel agents, school groups, ParkHopper and Rainforest Lumina Park Combo ticket purchases.
- Tickets are available at:
 - Wildlife Reserves Singapore Group (inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited) online ticketing site (store.wrs.com.sg)
 - Singapore Zoo Ticketing Counters; for on-site ticket purchase(s), proof of identity must be provided at the ticketing counters to enjoy the promotion.
 - Jurong Bird Park Ticketing Counters; for on-site ticket purchase(s), proof of identity must be provided at the ticketing counters to enjoy the promotion.
- For Adult & Child single park admission tickets,
 - Jurong Bird Park and Singapore Zoo admission tickets exclude tram rides which are payable separately based on prevailing tram ride rates.
 - River Safari admission tickets include Reservoir Cruise only and exclude Amazon River Quest tickets which are payable separately based on prevailing rates.
- For your security and protection, please note that online purchases must be made using credit cards with the One-Time Password (OTP) feature.
- For online ticket purchase(s), Wildlife Reserves Singapore (WRS) Group reserves the right to verify the proof of identity at point of entry.
- Unauthorized duplication or sale of ticket is prohibited.

- No claims will be entertained for any lost, torn, defaced or expired tickets.
- Admission tickets purchased are not refundable or exchangeable for cash or kind.
- Adult admission tickets purchased under this promotion are eligible for conversion to a Family or Individual Friends of Wildlife / Friends of Singapore Zoo, Friends of River Safari or Friends of Bird Park membership. Terms and conditions of ticket conversion to membership apply.
- Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- WRS Group may take photographs/recordings of any park visitor, and use any photographs, recordings or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and/or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.