



## Jurong Bird Park

### Fly Free – Entry on Us (“Event”) Event Terms and Conditions (“Terms and Conditions”)

#### 1. Purpose

- 1.1. The Jurong Bird Park Private Limited (“JBP”) operates and manages the wildlife attraction known as Jurong Bird Park located at 2 Jurong Hill, Jurong Bird Park, Singapore 628925.
- 1.2. The Event conducted by JBP is, subject to these Terms and Conditions, exclusively available to Singaporeans, Singapore Permanent Residents and Immigration Pass Holders only for the period between 6 September 2019 and 15 September 2019, both dates inclusive.
- 1.3. In consideration of JBP conducting the Event providing for free entry to the Event Zone, the sufficiency of which is acknowledged, you agree that these Terms and Conditions shall govern JBP’s relationship with you.

#### 2. Definitions

- 2.1. In these Terms and Conditions, unless otherwise expressly provided, the following terms shall have meanings ascribed to them below. Terms that are not defined below shall have the meanings ascribed to them in these Terms and Conditions.

“**Accompanying Adult Guest**” means a Guest above the age of 12 accompanying a Child Guest to the Birdz of Play playground.

“**Child Guest**” means a Guest between the ages of 3 and 12.

“**Event Coupon**” means such coupon(s) purchased by Guest from JBP for the purposes of entry into any area identified as a Gated Zone.

“**Event Zone**” means such area(s) of Jurong Bird Park that is not otherwise designated by JBP as a Gated Zone.

“**Immigration Pass Holder**” means any natural person who, pursuant to the Employment of Foreign Manpower Act (Chapter 91A of Singapore), possesses an employment pass, dependant pass, or long term visit pass issued by the Controller of Work Passes;

“**Gated Zone**” means such areas of Jurong Bird Park as set out in paragraphs 8.2 and 8.3 of these Terms and Conditions;

“**Park Ticket Admission Terms and Conditions**” means the terms and conditions applicable to all persons present upon the wildlife parks known as Singapore Zoo, River Safari, Night Safari, and Jurong Bird Park, as set out at <https://www.wrs.com.sg/en/park-terms.html>;

“**Related Corporation**” shall have the meaning ascribed to it pursuant to Section 6 of the Companies Act (Chapter 50 of Singapore);

**“Singapore Permanent Resident”** means any natural person who, pursuant to Section 11(1) of the Immigration Act (Chapter 133 of Singapore), possesses a re-entry permit issued by the Controller of Immigration;

**“Singaporean”** means any natural person who, under the provisions of the Constitution of the Republic of Singapore, has the status of a citizen of Singapore;

**“Tour”** shall have the meaning ascribed to it pursuant to Section 2 of the Travel Agents Act (Chapter 334 of Singapore);

**“Travel Product”** shall have the meaning ascribed to it pursuant to Section 2 of the Travel Agents Act (Chapter 334 of Singapore);

**“you”** or **“Guest”** means any natural person who, not being a director, officer, employee, consultant, agent, sub-contractor or advisor of JBP or its Related Corporations, enters the premises in or around Jurong Bird Park to participate in the Event;

### **3. Application of Park Ticket Admission Terms and Conditions**

- 3.1. Except to the extent supplemented, varied or altered by these Terms and Conditions, the terms and conditions of the Park Ticket Admission Terms and Conditions are incorporated herein by this reference, and shall remain in full force and effect.
- 3.2. These Terms and Conditions shall, for the purposes of the Event, form part of the Park Ticket Admission Terms and Conditions, and all documents forming part of the Park Ticket Admission Terms and Conditions shall be taken as mutually explanatory of one another and shall be read and construed as a whole. In the case of any inconsistency, ambiguity or discrepancy between and/or within the documents forming part of the Park Ticket Admission Terms and Conditions, you shall be bound by the decision or direction of JBP in respect of the same without any entitlement to any payment or compensation whatsoever in respect of the same.
- 3.3. JBP shall be entitled to amend, supplement or otherwise vary these Terms and Conditions from time to time and in its sole and absolute discretion, and the Terms and Conditions for the time being in force shall govern the relationship between JBP and Guest.

### **4. Exclusion of Certain Persons**

- 4.1. Notwithstanding any provision to the contrary, any person who is present upon the premises operated and/or managed by JBP as a member of a Tour or as part of a Travel Product shall not be eligible for participation in the Event.
- 4.2. Notwithstanding any provision to the contrary, the following person(s) shall not be eligible for participation in the Event:
  - 4.2.1. any person who is present upon the premises operated and/or managed by JBP as a member of a Tour or as part of a Travel Product;
  - 4.2.2. any person who is present upon the premises operated and/or managed by JBP as a representative or student of any educational institution; and
  - 4.2.3. any person who is present upon the premises operated and/or managed by JBP using a multi-park entrance ticket known as the ParkHopper ticket.

### **5. Proof of Identity**

5.1. Any Guest who wishes to participate in the Event shall provide to JBP all necessary, official and original documentary proof containing the photograph of the Guest evidencing their status as a Singaporean, Singapore Permanent Resident, or Immigration Pass Holder to the satisfaction of JBP prior to entry to Jurong Bird Park.

**6. Non-transferability**

6.1. Tickets issued by JBP to any Guest in connection with the Event is personal between Guest and JBP, and Guest shall not assign, sell or otherwise dispose of any of their rights hereunder without the prior written consent of JBP.

**7. Non-convertibility**

7.1. For the avoidance of doubt, any ticket issued by JBP in connection with the Event shall not be eligible for conversion to any membership programme offered by JBP or any of its Related Corporations, including without limitation:

- 7.1.1. Family Friends of Wildlife;
- 7.1.2. Individual Friends of Wildlife;
- 7.1.3. Friends of Bird Park;
- 7.1.4. Friends of Night Safari;
- 7.1.5. Friends of Singapore Zoo; and
- 7.1.6. Friends of River Safari.

**8. Gated Zones and Use of Event Coupons**

All Gated Zones set out in this paragraph are not part of the Event Zone, and entry to such Gated Zones shall be subject to the payment by Guest of a separate fee that is payable strictly by Event Coupon only for each entry to each Gated Zone. For the avoidance of doubt, each payment for entry to each Gated Zone shall entitle the paying Guest to a single entry only without any re-entry right.

8.1. The following Gated Zones, as marked out in the map attached hereto as Appendix I, shall be subject to a further payment of S\$2.00 by Guest prior to each entry to each of these Gated Zones:

- 8.1.1. Indoor Penguin Coast;
- 8.1.2. Wings of Asia;
- 8.1.3. Lory Loft;
- 8.1.4. Waterfall Aviary; and
- 8.1.5. Parrot Paradise.

8.2. The following Gated Zones, as marked out in the map attached hereto as Appendix I, shall be subject to a further payment of S\$4.00 by Guest prior to each entry to each of these Gated Zones:

- 8.2.1. High Flyers show at the Pools Amphitheatre;
- 8.2.2. Kings of the Skies show at Hawk Arena; and
- 8.2.3. Birdz of Play playground.

8.3. Notwithstanding any provision to the contrary, Child Guests shall pay S\$4.00 prior to their entry to the Birdz of Play playground. Two (2) Accompanying Adult Guests may enter the Birdz of Play playground without the need to make payment for the S\$4.00 entrance fee. For the avoidance of doubt, each Child Guest, along with two (2) Accompanying Adult Guests, shall be entitled to multiple re-entries into the Birdz of Play playground.

8.4. Subject to availability, Event Coupons will be made available for sale to Guests in sets of S\$10.00 each.

- 8.5. Event Coupon shall not, whether in whole or in part, be refundable or exchangeable for money or money's worth, and shall be valid for a single transaction only. For the avoidance of doubt, any unused balance in each Event Coupon at the completion of a single transaction shall be deemed to have been forfeited by Guest.
  
- 8.6. Event Coupon may be applied by Guest towards the following transactions:
  - 8.6.1. Payment of entry fees to any Gated Zone;
  - 8.6.2. Payment for bird-feeding opportunities;
  - 8.6.3. Payment for any purchase at an outlet designated as a "Restaurant" in the map attached hereto as Appendix I, to the exclusion of:
    - 8.6.3.1. The outlet known as "Curry Gardenn";
    - 8.6.3.2. The outlet known as "Pizza Hut";
    - 8.6.3.3. The experience known as "Lunch with Parrots" offered at Songbird Terrace; and
    - 8.6.3.4. Mobile food and beverage kiosks or carts located in or around Jurong Bird Park; and
  - 8.6.4. Payment for any purchase at an outlet designated as a "Gift Shop" in the map attached hereto as Appendix I.
  
- 8.7. Event Coupon shall not be eligible or valid for application towards the rent payment for the rental of any stroller, wagon, electronic scooter, or any other equipment that may be offered for rent.
  
- 8.8. All mutilated Event Coupons shall carry no value, whether in terms of money or money's worth, and no bearer of such mutilated Event Coupon(s) shall be entitled to (i) recover from JBP the value of any mutilated Event Coupon(s) or (ii) require the replacement of such mutilated Event Coupon(s). For the purposes of these Terms and Conditions, mutilation(s) in relation to mutilated Event Coupon(s) shall include without limitation, any of the following conditions:
  - 8.8.1. Scorched or burnt;
  - 8.8.2. Stained by ink, paint or other substance;
  - 8.8.3. Defaced by marking(s) or writing(s) of word(s), figure(s) or drawing(s); or
  - 8.8.4. Perforated or having any portion(s) missing or detached.

## **9. Personal Data**

- 9.1. By participating in the Event, Guests acknowledge that they have read and understood Mandai Park Holdings Pte Ltd's Data Protection Policy at [www.wrs.com.sg/en/about-us/our-policies/data-protection.html](http://www.wrs.com.sg/en/about-us/our-policies/data-protection.html) (which includes Guest's right to withdraw consent given herein), and consent to the collection, use and disclosure of Guest's personal data by Wildlife Reserves Singapore Pte Ltd, Mandai Park Development Pte Ltd, their Related Corporations, and their subsidiaries (collectively referred to as "Mandai Group") for the purposes of administering Guest's participation in the Event, and for providing Guest with information about the goods and services which may be provided by the Mandai Group, including (but not limited to) offers, promotions, and information about new goods and services.

## **10. Governing Law and Jurisdiction**

- 10.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Singapore.
  
- 10.2. Guest and JBP shall use their best efforts to agree in good faith on the resolution of all disputes, controversies or differences arising out of or in connection with these Terms and Conditions. If a resolution is not reached within thirty (30) days from the time such dispute, controversy or difference arose, Guest and JBP agree to submit themselves to the exclusive jurisdiction of the courts of Singapore.

## Appendix I



Open daily from 8.30am to 6.00pm

SHOW	VENUE	TIME
Kings of the Skies	Hawk Arena	10.00am & 4.00pm
High Flyers Show	Pools Amphitheatre	11.00am & 3.00pm
Lunch with Parrots <small>Purchase of F&amp;B item is required</small>	Songbird Terrace	1.00pm

Shows are subjected to weather conditions.  
Show seats are subject to availability on a first-come, first-served basis.  
Venue will be closed once show capacity is full.



\*Last tram timings:  
• Tram Station 1: 5:30pm  
• Tram Station 2: 5:45pm  
• Tram Station 3: 5:50pm  
• Tram Station 4: 5:55pm

LEGEND	
	Membership Services Centre
	Restaurant
	Diaper Changing Facility
	Water Dispenser
	Wildlife Experiences Tour Counter
	Viewing for Guest with Disabilities
	ATM Machine
	Walking Route
	Locker
	Cool Zone
	Shelter
	Shower Facility
	Recycling Bin
	Ticketing Counter
	First Aid Station
	Tram Station
	Nursing Room
	Restroom
	Gift Shop
	Bird Photography
	Strollers, Wheelchairs, Wagons & Electric Scooters
	Automated External Defibrillator
	Free Wi-Fi Available in most areas of the Park. Connect to PARK_FREE_WIFI for access.
	Tram Route

PARK RULES	
	Stay only where humans roam. Venturing into prohibited areas is highly dangerous.
	Respect the birds. Do not feed or lease them.
	Just as you hate your hair being pulled, please refrain from plucking their feathers.
	Please do not bind the birds with flash photography.
	Emergency Hotline: (65) 9630 5561. Call this number in case of accidents or encounters with any native wildlife (eg. Snakes and monitor lizards).
	You may be filmed, videotaped or photographed by Jurong Bird Park representatives during your visit. Your admission to the park serves as permission to use your image.
	Without official permission from Jurong Bird Park, commercial use of videotaped/filmed footage and photos is strictly prohibited.
	The park was designed in an area with natural slopes and hills which provide some barriers to disabled access. The park makes a concerted effort to remove these barriers where feasible.
	Jurong Bird Park is a smoke-free park.